MEMBERSHIP SUSPENSION

REQUEST FORM

	MEMBERSHIP NUMBER:
FIRST NAME:	SURNAME:
EMAIL:	CONTACT NUMBER:
ADDRESS	
SUBURB	POSTCODE
	FOSTCODE
Please select your membership type:	
Upfront membership (please tick): 3 month	12 month
SUSPENDING FROM: SUSPENDI	NG TO:
(Minimum of 7 days to a maximum of 21 days for 3 months, and a minimum of 7 days to a maximum of 84 days on 12 months).	
Direct debit membership:	
SUSPENDING FROM: SUSPENDING	NG TO:
(Minimum of 7 days to a maximum of 84 days per membership year).	
Suspension reason (please type):	
Membership suspension terms	
Membership suspension requests MUST be received 5 days prior to the desired start date in order to be approved.	
I acknowledge and agree to the above and that the terms and conditions overleaf apply to my membership suspension.	
Date:	





Membership suspensions – Terms and conditions

Membership suspensions do not affect the terms and conditions of your membership or the policies and guidelines of the centre.

Visit cards

No suspensions or extensions are available on visit cards. Visits must be used within the applicable time limit i.e. three/ six months.

Up-front memberships

Membership suspension will only be granted on three or twelve month up-front memberships as follows:

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3 month = 7 days minimum/ 21 days maximum
12 month = 7 days minimum/ 84 days maximum
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Five business days' notice of intent to suspend must be given and cannot be applied retrospectively.

Direct debit memberships

Membership suspension is provided on a direct debit membership as follows:

7 days minimum / 84 days maximum

Five business days' notice of intent to suspend must be given and cannot be applied retrospectively.

Suspensions on direct debit memberships will result in a pro-rata payment as per regular direct debit cycle should the suspension end during the debit period.

Medical suspension

Suspension, as a result of medical circumstance, is to be supported with formal documentation from doctor on business letterhead and must be submitted to the Lords memberships team for approval by team leader.